

Quality Policy of E.Miroglio EAD, Sliven

The quality of processes, products and services is fundamental to the strategy of E.Miroglio EAD, Sliven.

In order for everyone in the organization to work in accordance with this Policy, general objectives are needed, and involvement of all employees to achieve them. The general objectives include:

- Satisfying the client's requirements and expectations by achieving product compliance with the expected quality; adequate pricing policy and compliance with agreed deadlines.
- Compliance with the applicable regulatory and legal requirements related to the business activity of the company.
- Creating and maintaining relationships with suppliers and partners leading to the improvement and enhancement of the efficiency, effectiveness and benefits of working together.
- Making continuous improvements necessary for the success of the company in accordance with its context and strategic focus.
- Improving quality by planning and analyzing of processes.
- Establishing and maintaining a flexible marketing policy leading to increased market share and sales growth.
- Providing the necessary resources for the functioning and continuous improvement of QMS in accordance with the requirements of EN ISO 9001:2015.
- Identifying and providing the necessary competency of the staff performing activities that affect the quality of the products through a selection and continuous training system.
- All employees are responsible for the quality of their own work and are exhorted to expose their problems related to quality, to offer solutions, to eliminate such elements that would impede the achievement of the objectives.
- Bringing the Policy to the attention of all persons working for or on behalf of the company and announcing it to other interested parties.
- Periodic review of the adequacy of the Quality Policy and updating as necessary.

To implement the Policy and to substantiate its own responsibility, the company management:

- Develops, implements and maintains a documented quality management system that complies with the requirements of **ISO 9001:2015**;

- Undertakes to periodically monitor the QMS to ensure continuous compliance, efficiency and constant improvement;
- Identifies the external and internal circumstances that affect the ability to achieve the expected QMS results;
- Assesses and manages the risk to the ongoing processes in the company;
- Undertakes to provide human, instrumental, economic and documentary resources necessary to achieve the objectives set.

DECLARATION

I, as Executive Director of E.Miroglio EAD, Sliven

Declare

That I engage myself by personal involvement and responsibility for the implementation of the announced Quality Policy and compliance with all documents regulating the way of achievement of high quality in the business activity of the company.

I am aware of the crucial importance of my management decisions for the successful development of E.Miroglio EAD, Sliven.

Sliven, 12.01.2018

Executive Director: /...../

Dr. Gaetano Rimini